

Where Do I Go To Get Help?

Where can I get information, support and assistance?

Cornerstone Family Violence Prevention Centre

The Family Housing Resource Program/Worker provides a comprehensive range of services to clients in the shelter, within the community and during the transition period from temporary lodging or shelter, into more permanent housing.

40 Swayne St. Cobourg

Contact: Lisa Martin

24 Hour Support Line: 905.372.0746 or 1.800.263.375

Salvation Army

Salvation Army can provide emergency assistance with food, clothing, medication and transportation.

100 Peter Street, Upper Level

Contact: Lisa Graham (905) 885-2323

Hours: Monday, Friday 9am-12pm

<http://www.sallyann.ca/>

The Help Centre of Northumberland

The Housing Locator can assist with completing private rental applications, completing Rent-Geared-to-Income applications, transportation to apartment viewings, referrals to community services and budgeting.

1005 Elgin St., Unit 301, Cobourg

(905) 372-2646

Hours: Monday, Tuesday, Wednesday, Friday 9am-5pm, Thursday 9am -2pm

<http://thehelpandlegalcentre.ca/help/>

Green Wood Coalition

Green Wood Coalition uses a community model of caring to walk alongside people who are hungry, homeless and hurting in Port Hope.

18 Ontario St. Port Hope

(905) 885-8700

<http://www.greenwoodcoalition.com/>

Ontario 211

211 connects people to government and not-for-profit services available in the community.

2-1-1

<https://211ontario.ca/>

Northumberland County Community and Social Services

Community Outreach is a community-based program designed to help people in crisis access services and subsidies in their own community. An assessment for financial assistance eligibility can also be provided.

555 Courthouse Rd. Cobourg

(905) 372-6846

Hours Monday – Friday 8:30am -4:30pm

http://www.northumberlandcounty.ca/en/departments_communitysocialservices/Community-Outreach.asp

Updates for 48 Wellington Street can be found on our Facebook page:

<https://www.facebook.com/Northumberland-County-Community-Social-Services-1459390800960707/>

Where can I go to get legal advice?

Northumberland Community Legal Centre

Northumberland Community Legal Centre is legal clinic that provides free and confidential legal advice and help to the residents of Northumberland County.

1005 Elgin St. Cobourg

(905) 373-4464

Hours: Monday-Friday 9am-5pm

<http://thehelpandlegalcentre.ca/legal/>

Where can I go to replace my ID?

Service Ontario

You can replace the following identification at ServiceOntario:

- Ontario Health Card
- Ontario driver's licence
- Enhanced driver's licence
- Ontario Photo Card
- Birth Certificate

58 Queen St. Port Hope

(905) 885-7400

Hours: Mon, Tues, Wed, Fri 9:00am-5:00pm; Thursday 9:00am-7:00pm

Alternate site:

1005 Elgin Street West, Suite 105, Cobourg

1-800-664-8988

Hours: Monday – Friday 8:30am-5:00pm

Replacing your ID: <https://www.ontario.ca/faq/i-lost-my-wallet-how-do-i-replace-my-government-identification>

When will it be safe to enter 48 Wellington Street?

The Chief Building Official stated that if the Structural Engineers Report determines the building is safe to enter, the owner and their insurance company will be advised, and it will be up to them to contact the tenants to arrange entry. The earliest this may happen will be the week of May 28, 2018.

Who can I call if I'm feeling overwhelmed?

Victim Services of Peterborough and Northumberland (VSPN)

Victims of crime and tragedy can contact VSPN to get help on coping with the impact of the crime or tragedy and be connected to appropriate services.

1-888-822-7729

Hours: Monday-Friday 8:30am-4:30pm

<http://victimservicespn.ca/>

4 County Crisis

Crisis Intervention Workers provide assessment, supportive counselling, intervention and referral to community resources as appropriate.

466 George Street North, Peterborough

24 Hour Support Line: 1-866-995-9933

<http://cmhahkpr.ca/>

Northumberland Hills Hospital – Community Mental Health Services

Clients can attend a walk-in session where they will meet briefly with a case manager to identify goals, and then they will attend a same-day therapy session.

1011 Elgin Street West, Suite 200, Cobourg

(905) 377-9891 or 1-888-294-7579

Walk-in Counselling Hours: Tuesdays 8am-4pm, Thursdays 10am-6:00pm

<https://www.nhh.ca/Patients/PatientCareServices/OutpatientCare/CommunityMentalHealth>

Where can I go to get free/low cost food in Port Hope?

Northumberland Fare Share Food Bank

34 South Street (Port Hope United Church – in basement)
(905) 885-6674
Hours: Wednesdays from 10am to 12 noon and 6 to 8pm

Port Hope Community Health Centre – Emergency Food Cupboard

99 Toronto Road
(905) 885-2626
Hours: Thursdays from 1:00 to 3:30pm

Salvation Army Community and Family Services – Emergency Food

100 Peter Street, Upper Level
(905) 885-2323
Hours: Mondays and Fridays from 9:00am to 12 noon

Society of St. Vincent de Paul – Emergency Food

(905) 373-2940

Salvation Army - Soup Lunch

51 King Street, St. Marks Anglican Church
Hours: Tuesdays from 11:30-12:30 (until end of May)

Calvary Pentecostal Church – Lunch Program

401 Croft Street East, Corner of Rose Glen Road and Croft Street East
(905) 885-6013
Hours: Fridays from 11:30am to 1:00pm

Greenwood Coalition Community Dinners

33 Pine Street, St. John's Parish Hall
(905) 269-7610
Hours: Wednesdays - Refreshments: 5 pm, Dinner: 6 pm-7pm

Where can I go to get or donate clothing and/or household items:

Purpose: Victim Services Thrift Shop

Free items for victims of Wellington Street fire
32 Walton Street, Port Hope
Contact Leslie: (905)376-3307

Big Brothers Big Sisters Second Helpings

Free clothing for victims of Wellington Street fire

16 John Street, Port Hope
(905) 885-9411

Beyond the Blue Box

14 Covert Street, Cobourg
(905) 373-7202

Hours: Monday-Friday 10am-5pm, Saturdays 10am-4pm, Sundays 11am-4pm

<http://www.beyondthebluebox.com/>

Community Works in Hamilton Township

7060 Lake Street, Bewdley
(905) 797-2535 Ext. 22

Hours: Thursdays from 10am-3pm

<http://www.cwiht.ca/>

**For donations of larger items, please see our Facebook page for updates or contact Salvation Army.

Where can I go to get my laundry done?

Port Hope Coin Laundry/Dry Cleaners

103 Peter Street, Port Hope
(905) 885-7185
Hours: 6am-11pm every day

G&G Laundromat

118 King Street, Port Hope
(416) 997-8226
Hours: 8am -8pm every day

So-Clean Laundromat

68 Wellington Street, Port Hope

Where can I get emergency pet food or temporary shelter for my pets?

Northumberland Humane Society

371 Ward Street, Port Hope
(905) 885-4131

<http://www.northumberlandhumanesociety.com/>

Where can I get 24 Hour Emergency Support?

Port Hope Police Services

55 Fox Rd., Port Hope
(905) 885-8123
Open 24 hours

Cobourg Police Services

107 King St. West, Cobourg
(905) 372-2243
Open 24 hours

Ontario Provincial Police (OPP)

1165 Division St Cobourg
(905) 372-5421
Open 24 hours