

ROLLS

SPECIALIZED TRANSIT SERVICE

WHO IS ELIGIBLE TO USE THE SERVICE?

Any resident of the Municipality of Port Hope who is unable to board regular public transit due to a physical disability.

Service is currently restricted to the urban area.

HOW DO I REGISTER?

If you have a physical disability and are interested in using the ROLLS Service, please complete the application and forward it to the Municipality of Port Hope.

HOW DOES THE SERVICE WORK?

The Municipality owns one radio dispatched mobility van, equipped with an automatic ramp for wheelchairs. By phoning 905.885.9891 you can book a ride to any destination in the urban area of the Municipality of Port Hope.

The service is accessible door to accessible door with driver assistance to board and de-board the van.

ROLLS Service does not service areas of Cobourg other than the Northumberland Hills Hospital.

WHAT IS THE FARE?

The fare is \$2.50 for adults and \$2.00 for students/seniors per one way trip, regardless of distance traveled. There is no charge for the person assisting the disabled rider. Please note that our drivers do not carry change. Please have the exact fare with you.

Service available to qualified residents for travel to and from:

- Work
- School
- Appointments
- Shopping
- Visiting
- Entertainment
- Recreation
- Other (within boundary)

HOW TO MAKE RESERVATIONS:

To make a reservation, call 905.885.9891 and provide the following information:

1. Your name
2. Date and time of trip
3. Pick up address
4. Destination and time you wish to arrive
5. Purpose of trip
6. Pick up time for return trip
7. Is anyone accompanying you?
8. Are you confined to a wheelchair?

If you have to cancel your trip, please advise the dispatch office as soon as possible.

WHEN THE VAN ARRIVES:

1. Be ready to board. Please don't keep other passengers waiting.
2. Show the driver your Membership Card and pay your fare.
3. The driver will assist you in boarding and de-boarding the van.
4. The driver is only required to wait five (5) minutes.

Please note:

1. You may have to share your ride with others. As a result, allow more time for your trip than you would if riding in a car or taxi.
2. Smoking is prohibited.

FOR RESERVATIONS CALL

905.885.9891

Your reservation should be made with at least 24 hours notice, except in emergencies.

HOURS OF OPERATION:

Monday through Friday

7 a.m. to 8 p.m.

Saturday

9:00 a.m. to 4:00 p.m.

(Excluding statutory holidays)

FOR INFORMATION

Transit Coordinator

Municipality of Port Hope

porthope.ca

p. 905.885.9891 | f. 905.885.0507



MUNICIPALITY OF

PORT HOPE

ROLLS

SPECIALIZED TRANSIT SERVICE

Provided by:
The Municipality of Port Hope



(ROLLS Application: Applicants to fill out this form and have it signed by their attending professional)

Return the original completed form to: Jerry Siebarth, Transit Coordinator - Municipality of Port Hope
jsiebarth@porthope.ca | porthope.ca | p. 905.885.9891 | f. 905.885.0507

Name: _____

Address: _____

Postal Code: _____

Telephone: _____

Email: _____

Date Submitted: _____

Probable type of trip:	Location	Frequency
Hospital	_____	_____
Shopping	_____	_____
Educational	_____	_____
Employment	_____	_____
Medical	_____	_____
Recreational	_____	_____
Other	_____	_____

Eligibility Details:

Is your disability? Permanent Temporary If temporary, approximately how long? _____

Do you use a wheelchair? Yes No

If yes, is it? Standard Electric

If you do not use a wheelchair, do you walk with an assistive device? Yes No

If yes, please specify the type used: _____

Do you travel with a companion? Yes No

Name of person to contact in an emergency

Name: _____ Phone Number: _____

I hereby apply for ROLLS and certify that I am unable to use regular public transportation because of my physical disability.

Applicant's signature

Date

This section to be completed by attending professional (e.g. Physician, Registered Nurse, Physiotherapist, Chiropractor, etc).

Name and title of Professional (Please print)

Signature of Professional

Address

Telephone No.

Fax No.