



We are so happy to be offering programs and services again, on a modified schedule, as we continue to work through the impacts and health considerations of COVID-19. We have missed you in our facilities and programs, it's been hard for us to have been away from our patrons. We thank you for doing your part, like those across the Country, to help stop the spread of the virus.

We have continued to do our work behind closed doors, from program planning and facility upgrades, and we are continuously monitoring impacts and making adjustments. We have been carefully planning a phased in approach with some of our programming, reopening will be methodical, allow opportunity for your feedback, and have time for evaluation and adjustments; all while closely monitoring the provincial scene. The development of new procedures, staff training and ongoing review is and will continue to happen, to ensure the safest means possible for you to enter our facilities. New cleaning protocols and processes are in place, as well as modifying activities and facility layouts to support safe physical distancing.

There will be a lot of communication taking place over the next few weeks- we will do our best to be clear, concise and timely with these details. Thursdays are the days that we will share schedules and open reservations for swimming, so keep your eyes peeled. We know we are all in this together, we appreciate your patience. Please reach out to anyone on our team if you have any questions or suggestions.

Some things have changed- in efforts to keep everyone safe:

- Staff may be wearing personal protective equipment during times when physical distancing can not be maintained
- Reduced capacity and access to programs by reservation only- at least on the interim as we open in phases
- Daily schedules, breaks between activities and reduced hours of operations
- Line ups and request for physical distancing at reception areas, additional screening measures
- Some protocols for managing traffic flow and access to facilities, limited use to changerooms
- Removal or limitations on some equipment to ensure health guidelines are being met

Some things are the same:

- Our commitment to offer high quality customer care and programming
- Our enthusiastic, supportive and caring staff

- Our desire to offer clean and safe facilities, with increased cleaning protocols
- Our want to hear from you!

The current schedule for reopening is July 6 for the pools open, and day camp on July 13.

We are also currently planning for more outdoor fitness options, along with community engagement activities and pop ups, as well as swim lesson options for later on this summer.

For a full list of what's open- visit [www.porthope.ca/covid-19](http://www.porthope.ca/covid-19)

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## Swimming [www.porthope.ca/aquatics](http://www.porthope.ca/aquatics) 905 885 2474

Lane, Adult, Family and Public swims will be available starting July 6. Schedules will be posted each week on Thursdays for the following week. Reservations will be available online or over the phone starting on Thursdays for the upcoming week. PRC staff will be available July 2 and July 3 from 9am-4pm to answer questions or to take phone reservations.

### Reservation process:

- Adult, lane and family swims can be reserved online or over the phone
- Public swims can be reserved only over the phone.
- Reservations made prior to the day of swim will be required to pay online or over the phone, reservations made the day of can be paid in person

### Important dates:

July 2- Swim schedule for July 6-12 available

July 2 and 3- staff available 9am-4pm to take phone reservations and answer calls

July 4 and 5 online reservations only

July 6 Pool opens by reservation only

July 9 - swim schedule and reservations for July 13-19 available

Jack Burger Sports Complex Hours of Operation- for phone in reservations and pool times starting July 6 Mon-Fri 7am-8pm, Sat-Sun 11:30-4pm

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## Day Camp [www.porthope.ca/day-camps](http://www.porthope.ca/day-camps) 905 885 7908

We will be accepting registrations starting July 6. Schedules will be posted online on Thursdays before registration opens. Registration will be accepted only on a weekly basis Mon-Thursday for residents of Port Hope and then be opened to Northumberland County Residents on Friday if space is available.



**Registration process:**

Registration will open on the Monday before the week of camp at 8:00am.

Parents/caregivers will email [daycamp@porthope.ca](mailto:daycamp@porthope.ca) to be placed on a call list. Staff will call (in order of received intent to register) and screen all participants and complete their registration over the phone. Registrations will only be confirmed once screening is complete. Registration is first come first served, those who are not residents of Port Hope will be placed on a waiting list and called the Friday of that week to register if there is space.

**Important dates:**

July 2- July 13 schedule of activities posted

July 6- registration opens for July 13-17.

July 9- July 20 schedule of activities posted

July 13-17- first week of camp

July 13- registration opens for July 20-24

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For full details, and for what to expect, visit our website regularly. Space is limited and reservations are required for all participants.